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Diet, Nutrition, and the Prevention of Chronic Diseases World Health Organization 2003-04-22 Trends such as shifting dietary patterns and an increasingly sedentary lifestyle combined with smoking and alcohol consumption are major risk factors for noncommunicable chronic diseases such as obesity, diabetes, cardiovascular diseases such as hypertension and stroke, cancer dental diseases and osteoporosis. This report reviews the scientific evidence on the effects of diet, nutrition and physical activity on chronic diseases and makes recommendations for public health policies and programmes. Issues considered include the macro-economic implications of public health on agriculture and the global supply and demand for fresh and processed foods.

American Psychiatric Association Practice Guidelines American Psychiatric Association 1996 The aim of the American Psychiatric Association Practice Guideline series is to improve patient care. Guidelines provide a comprehensive synthesis of all available information relevant to the clinical topic. Practice guidelines can be vehicles for educating psychiatrists, other medical and mental health professionals, and the general public about appropriate and inappropriate treatments. The series also will identify those areas in which critical information is lacking and in which research could be expected to improve clinical decisions. The Practice Guidelines are also designed to help those charged with overseeing the utilization and reimbursement of psychiatric services to develop more scientifically based and clinically sensitive criteria.

Management of Treatment-Resistant Major Psychiatric Disorders Charles B. Nemeroff 2012-06-05 A sizable percentage of patients with major psychiatric disorders do not respond to the first or second treatments they receive. This book summarizes the latest evidence from clinical studies concerning the treatment of patients with treatment-resistant psychiatric disorders. Both pharmacological and psychotherapeutic interventions are included, as well as somatic non-pharmacological treatments. The chapter authors represent the leaders in their respective fields.

Methods for Disaster Mental Health Research Fran H. Norris 2006-08-03 The editors have done a marvelous job of creating an instructive and well-written book that is a must read for anyone who conducts disaster-related mental health research or who is involved in recovery planning and public health practice. For students, professionals, researchers, and policymakers, the book provides a solid foundation in research methods and includes wonderful explanations. I wholeheartedly recommend this book as a standard text for disaster research. It supplies the framework for good data collection, and good data are what support sound policy decisions."--CDR Dori B. Reissman, MD, MPH, U.S. Public Health Service and Centers for Disease Control and Prevention This authoritative book will be of interest to anyone involved in studying the mental health consequences of large-scale traumatic events or in measuring the effectiveness of postdisaster interventions. The book considers disasters from different perspectives and translates their chaotic aftermath into feasible research ideas and approaches. Contributing authors, all experienced researchers and practitioners, present a wide range of methods and strategies used in epidemiology, program evaluation, and public mental health planning in the aftermath of natural or technological disasters and terrorism. Descriptions of exemplary studies bring to life the associated logistical and scientific challenges and show how these challenges can be addressed using high-quality research designs.

The Willpower Instinct Kelly McGonigal 2013-12-31 Based on Stanford University psychologist Kelly McGonigal's wildly popular course "The Science of Willpower," The Willpower Instinct is the first book to explain the science of self-control and how it can be harnessed to improve our health, happiness, and productivity. Informed by the latest research and combining cutting-edge insights from psychology, economics, neuroscience, and medicine, The Willpower Instinct explains exactly what willpower is, how it works, and why it matters. For example, readers will learn: • Willpower is a mind-body response, not a virtue. It is a biological function that can be improved through mindfulness, exercise, nutrition, and sleep. • Willpower is not an unlimited resource. Too much self-control can actually be bad for your health. • Temptation and stress hijack the brain's systems of self-control, but the brain can be trained for greater willpower • Guilt and shame over your setbacks lead to giving in again, but self-forgiveness and self-compassion boost self-control. • Giving up control is sometimes the only way to gain self-control. • Willpower failures are contagious—you can catch the desire to overspend or overeat from your friends—but you can also catch self-control from the right role models. In the groundbreaking tradition of Getting Things Done, The Willpower Instinct combines life-changing prescriptive advice and complementary exercises to help readers with goals ranging from losing weight to more patient parenting, less procrastination, better

health, and greater productivity at work.

Fisheries and Aquaculture Emergency Response Guidance Benjamin Cattermoul 2014 "The Fisheries and Aquaculture Emergency Response Guidance (the Guidance) aims to help to save the lives and livelihoods of people in the fisheries and aquaculture sector who have been affected by disasters and humanitarian emergencies. It aims to do this by improving the quality of the design, implementation and assessment of interventions in fisheries and aquaculture in the wake of disasters. It draws on best practice and experience in responding to disasters that have affected fisheries and aquaculture and in supporting people working in the sector to rebuild their livelihoods."--Publisher's description.

Mental Health and Disasters Yuval Neria 2009-07-20 A reference on mental health and disasters, focused on the full spectrum of psychopathologies associated with many different types of disasters.

Humanitarian Charter and Minimum Standards in Disaster Response Sphere Project 2000

Dietary assessment Food and Agriculture Organization of the United Nations 2018-06-11 FAO provides countries with technical support to conduct nutrition assessments, in particular to build the evidence base required for countries to achieve commitments made at the Second International Conference on Nutrition (ICN2) and under the 2016-2025 UN Decade of Action on Nutrition. Such concrete evidence can only derive from precise and valid measures of what people eat and drink. There is a wide range of dietary assessment methods available to measure food and nutrient intakes (expressed as energy insufficiency, diet quality and food patterns etc.) in diet and nutrition surveys, in impact surveys, and in monitoring and evaluation. Different indicators can be selected according to a study's objectives, sample population, costs and required precision. In low capacity settings, a number of other issues should be considered (e.g. availability of food composition tables, cultural and community specific issues, such as intra-household distribution of foods and eating from shared plates, etc.). This manual aims to signpost for the users the best way to measure food and nutrient intakes and to enhance their understanding of the key features, strengths and limitations of various methods. It also highlights a number of common methodological considerations involved in the selection process. Target audience comprises of individuals (policy-makers, programme managers, educators, health professionals including dietitians and nutritionists, field workers and researchers) involved in national surveys, programme planning and monitoring and evaluation in low capacity settings, as well as those in charge of knowledge brokering for policy-making.

Bulletin of the Atomic Scientists 1973-10 The Bulletin of the Atomic Scientists is the premier public resource on scientific and technological developments that impact global security. Founded by Manhattan Project Scientists, the Bulletin's iconic "Doomsday Clock" stimulates solutions for a safer world.

The Epilepsies Chrysostomos P. Panayiotopoulos 2005 The Epilepsies: Seizures, Syndromes and Management is the latest work from one of the world's leading experts and offers an exhaustive account of the classification and management of epileptic disorders. In thirteen chapters, Dr Panayiotopoulos gives clear and didactic guidance on the diagnosis, treatment and ongoing management of the full spectrum of epileptic syndromes with an insight and perception that only he can bring to the subject. This text is published in full colour throughout and is complemented by a pharmacopoeia and CD ROM with patient video-EEGs. An attractive, clear page layout and the accompanying supplementary material help the reader to easily identify the key components of each disorder, syndrome and seizure. Drawing on the author's outstanding collection of video-EEGs the accompanying CD ROM is cross-referenced within the text thus providing the reader with both a clinical and visual description of the various epileptic disorders and further aiding diagnosis.

Crisis Management: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources 2013-11-30 "This book explores the latest empirical research and best real-world practices for preventing, weathering, and recovering from disasters such as earthquakes or tsunamis to nuclear disasters and cyber terrorism"--Provided by publisher.

Disease Control Priorities in Developing Countries Dean T. Jamison 2006-04-02 Based on careful analysis of burden of disease and the costs of interventions, this second edition of 'Disease Control Priorities in Developing Countries, 2nd edition' highlights achievable priorities; measures progress toward providing efficient, equitable care; promotes cost-effective interventions to targeted populations; and encourages integrated efforts to optimize health. Nearly 500 experts - scientists, epidemiologists, health economists, academicians, and public health practitioners - from around the world contributed to the data sources and methodologies, and identified challenges and priorities, resulting in this integrated, comprehensive reference volume on the state of health in developing countries.

Leadership and Nursing Care Management - E-Book Diane Huber 2013-08-07 Comprehensive and easy to read, this authoritative resource features the most up-to-date, research-based blend of practice and theory related to the issues that impact nursing management and leadership today. Key topics include the nursing professional's role in law and ethics, staffing and scheduling, delegation, cultural considerations, care management, human resources, outcomes management, safe work environments, preventing employee injury, and time and stress management. Research Notes in each chapter summarize relevant nursing leadership and management studies and show how research findings can be applied in practice. Leadership and Management Behavior boxes in each chapter highlight the performance and conduct expected of nurse leaders, managers, and executives. Leading and Managing Defined boxes in each chapter list key terminology related to leadership and management, and their definitions. Case Studies at the end of each chapter present real-world leadership and management situations and illustrate how key chapter concepts can be applied to actual practice. Critical Thinking Questions at the end of each chapter present clinical situations followed by critical thinking questions that allow you to reflect on chapter content, critically analyze the information, and apply it to the situation. A new Patient Acuity chapter uses evidence-based tools to discuss how patient acuity measurement can be done in ways that are specific to nursing. A reader-friendly format breaks key content into easy-to-scan bulleted lists. Chapters are divided according to the AONE competencies for nurse leaders, managers, and executives. Practical Tips boxes highlight useful

strategies for applying leadership and management skills to practice.

International Classification of Functioning, Disability, and Health World Health Organization 2007 This publication is a derived version of the International Classification of Functioning, Disability and Health (ICF, WHO, 2001) designed to record characteristics of the developing child and the influence of environments surrounding the child. This derived version of the ICF can be used by providers, consumers and all those concerned with the health, education, and well being of children and youth. It provides a common and universal language for clinical, public health, and research applications to facilitate the documentation and measurement of health and disability in child and youth populations.-- Publisher's description.

Thinking about Deterrence Air University Press 2014-09-01 With many scholars and analysts questioning the relevance of deterrence as a valid strategic concept, this volume moves beyond Cold War nuclear deterrence to show the many ways in which deterrence is applicable to contemporary security. It examines the possibility of applying deterrence theory and practice to space, to cyberspace, and against non-state actors. It also examines the role of nuclear deterrence in the twenty-first century and reaches surprising conclusions.

Engaged Fatherhood for Men, Families and Gender Equality Marc Grau (Policy scientist) 2022 This aim of this open access book is to launch an international, cross-disciplinary conversation on fatherhood engagement. By integrating perspective from three sectors -- Health, Social Policy, and Work in Organizations -- the book offers a novel perspective on the benefits of engaged fatherhood for men, for families, and for gender equality. The chapters are crafted to engaged broad audiences, including policy makers and organizational leaders, healthcare practitioners and fellow scholars, as well as families and their loved ones.

The State of World Fisheries and Aquaculture 2020 FAO 2020-06-01 The 2020 edition of The State of World Fisheries and Aquaculture has a particular focus on sustainability. This reflects a number of specific considerations. First, 2020 marks the twenty-fifth anniversary of the Code of Conduct for Responsible Fisheries (the Code). Second, several Sustainable Development Goal indicators mature in 2020. Third, FAO hosted the International Symposium on Fisheries Sustainability in late 2019, and fourth, 2020 sees the finalization of specific FAO guidelines on sustainable aquaculture growth, and on social sustainability along value chains. While Part 1 retains the format of previous editions, the structure of the rest of the publication has been revised. Part 2 opens with a special section marking the twenty fifth anniversary of the Code. It also focuses on issues coming to the fore, in particular, those related to Sustainable Development Goal 14 and its indicators for which FAO is the "custodian" agency. In addition, Part 2 covers various aspects of fisheries and aquaculture sustainability. The topics discussed range widely, from data and information systems to ocean pollution, product legality, user rights and climate change adaptation. Part 3 now forms the final part of the publication, covering projections and emerging issues such as new technologies and aquaculture biosecurity. It concludes by outlining steps towards a new vision for capture fisheries. The State of World Fisheries and Aquaculture aims to provide objective, reliable and up-to-date information to a wide audience – policymakers, managers, scientists, stakeholders and indeed everyone interested in the fisheries and aquaculture sector.

Postharvest Handling Robert L. Shewfelt 2012-12-02 Postharvest Handling: A Systems Approach introduces a new concept in the handling of fresh fruits and vegetable. Traditional treatments have been either physiologically based with an emphasis on biological tissue or technologically based with an emphasis on storage and handling. This book integrates all processes from production practices through consumer consumption with an emphasis on understanding market forces and providing fresh product that meets consumer expectations. Postharvest physiologists and technologists across the disciplines of agricultural economics, agricultural engineering, food science and horticulture along with handlers of minimally-processed products within the fresh produce fruit and vegetable processing industries will find this to be an invaluable source of information. Uses a systems approach that provides a unique perspective on the handling of fresh fruits and vegetables Designed with the applied perspective to complement the more basic perspectives provided in other treatments Provides the integrated, interdisciplinary perspective needed in research to improve the quality of fresh and minimally processed products Emphasizes that the design of handling systems should be market-driven rather than concentrating on narrow specifics

Diagnosis and Management of Hypertrophic Cardiomyopathy Barry J. Maron 2004-04-23 Diagnosis and Management of Hypertrophic Cardiomyopathy is a unique, multi-authored compendium of information regarding the complexities of clinical and genetic diagnosis, natural history, and management of hypertrophic cardiomyopathy (HCM)—the most common and important of the genetic cardiovascular diseases—as well as related issues impacting the health of trained athletes. Edited by Dr. Barry J. Maron, a world authority on HCM, and with major contributions from all of the international experts in this field, this book provides a single comprehensive source of information concerning HCM. Recent advances in the field are discussed, including the importance of left ventricular outflow tract obstruction, the use of implantable defibrillators for the prevention of sudden death in young people, definition of the genetic basis for HCM and its role in clinical diagnosis and risk stratification, the development of more precise strategies for assessing the level of risk for sudden death among all patients with HCM, and the evolution of invasive interventions for heart failure symptoms, such as surgical management and its alternatives (alcohol septal ablation and dual-chamber pacing). Key Features: Contributions from all experts in the field, representing diverse viewpoints regarding this heterogeneous disease and related issues in athletes Information to dispel misunderstandings regarding issues associated with HCM and cardiovascular disease in athletes The only comprehensive source of information available on the topic

Climate-Induced Disasters in the Asia-Pacific Region Andreas Neef 2020-11-09 In this volume, contributors look at response, recovery and adaptation to climate-induced disasters, in Asia-Pacific - the world's most disaster-prone region.

Chapters examine case studies from Cambodia, Fiji, Solomon Islands and Samoa.

The Signal and the Noise Nate Silver 2015-02-03 UPDATED FOR 2020 WITH A NEW PREFACE BY NATE SILVER
"One of the more momentous books of the decade." —The New York Times Book Review Nate Silver built an innovative system for predicting baseball performance, predicted the 2008 election within a hair's breadth, and became a national sensation as a blogger—all by the time he was thirty. He solidified his standing as the nation's foremost political forecaster with his near perfect prediction of the 2012 election. Silver is the founder and editor in chief of the website FiveThirtyEight. Drawing on his own groundbreaking work, Silver examines the world of prediction, investigating how we can distinguish a true signal from a universe of noisy data. Most predictions fail, often at great cost to society, because most of us have a poor understanding of probability and uncertainty. Both experts and laypeople mistake more confident predictions for more accurate ones. But overconfidence is often the reason for failure. If our appreciation of uncertainty improves, our predictions can get better too. This is the "prediction paradox": The more humility we have about our ability to make predictions, the more successful we can be in planning for the future. In keeping with his own aim to seek truth from data, Silver visits the most successful forecasters in a range of areas, from hurricanes to baseball to global pandemics, from the poker table to the stock market, from Capitol Hill to the NBA. He explains and evaluates how these forecasters think and what bonds they share. What lies behind their success? Are they good—or just lucky? What patterns have they unraveled? And are their forecasts really right? He explores unanticipated commonalities and exposes unexpected juxtapositions. And sometimes, it is not so much how good a prediction is in an absolute sense that matters but how good it is relative to the competition. In other cases, prediction is still a very rudimentary—and dangerous—science. Silver observes that the most accurate forecasters tend to have a superior command of probability, and they tend to be both humble and hardworking. They distinguish the predictable from the unpredictable, and they notice a thousand little details that lead them closer to the truth. Because of their appreciation of probability, they can distinguish the signal from the noise. With everything from the health of the global economy to our ability to fight terrorism dependent on the quality of our predictions, Nate Silver's insights are an essential read.

Strategic Latency Unleashed Zachary Davis 2021-01-30 The world is being transformed physically and politically. Technology is the handmaiden of much of this change. But since the current sweep of global change is transforming the face of warfare, Special Operations Forces (SOF) must adapt to these circumstances. Fortunately, adaptation is in the SOF DNA. This book examines the changes affecting SOF and offers possible solutions to the complexities that are challenging many long-held assumptions. The chapters explore what has changed, what stays the same, and what it all means for U.S. SOF. The authors are a mix of leading experts in technology, business, policy, intelligence, and geopolitics, partnered with experienced special operators who either cowrote the chapters or reviewed them to ensure accuracy and relevance for SOF. Our goal is to provide insights into the changes around us and generate ideas about how SOF can adapt and succeed in the emerging operational environment.

Decentralized Governance and Accountability Jonathan A. Rodden 2019-02-28 Reviews recent lessons about decentralized governance and implications for future development programs and policies.

Cultural Psychology of Coping with Disasters Manfred Zaumseil 2013-11-21 This book offers a broad theoretical foundation by relating and contrasting relevant international literature with the outcomes of a particular research project. It provides a critical reevaluation of the complex phenomena of coping with disasters on a general level by applying this integrative theory of disaster coping to a specific context. A cultural psychological model is developed in order to suggest ways of understanding and assessing local and cultural specificity. This interaction of the general and locally specific is central to our understanding of cultural psychology of coping with disaster. The book provides a basic overview, by presenting various approaches to coping with natural disasters and relating them to each other in a coherent manner. So far, most research approaches either focus on technical, social, psychological or cultural aspects of coping, neglecting their interconnectedness. Coping is seldom seen as an extensive, long-term process, in which disaster relief complexly interacts and is integrated with the local actors and conditions. Until now, a perspective is missing, in which the mentioned modes of coping are integrated with cultural interpretations and practices and long-standing forms of communal self-help, which possibly develop in places that are frequently threatened by natural disasters.

Patient Safety and Quality 2008 "Nurses play a vital role in improving the safety and quality of patient care -- not only in the hospital or ambulatory treatment facility, but also of community-based care and the care performed by family members. Nurses need know what proven techniques and interventions they can use to enhance patient outcomes. To address this need, the Agency for Healthcare Research and Quality (AHRQ), with additional funding from the Robert Wood Johnson Foundation, has prepared this comprehensive, 1,400-page, handbook for nurses on patient safety and quality -- Patient Safety and Quality: An Evidence-Based Handbook for Nurses. (AHRQ Publication No. 08-0043)." --Online AHRQ blurb, <http://www.ahrq.gov/qual/nurseshdbk>.

Humanitarian Charter and Minimum Standards in Humanitarian Response 2013 The Humanitarian Charter and Minimum Standards in Humanitarian Response will not stop humanitarian crises from happening, nor can they prevent human suffering. What they offer, however, is an opportunity for the enhancement of assistance with the aim of making a difference to the lives of people affected The Humanitarian Charter and Minimum Standards in Disaster Response (The Sphere Handbook) is one of the most widely known and internationally recognized sets of common principles and universal minimum standards for the delivery of quality humanitarian response and puts the right of disaster-affected populations to life with dignity, and to protection and assistance at the centre of humanitarian action. The Humanitarian Charter and Minimum Standards in Humanitarian Response and The Sphere Project promotes the active participation of affected populations as well as of local and national authorities, and is used to negotiate humanitarian space and resources with authorities in disaster-preparedness work. The minimum standards cover four primary life-saving areas of

humanitarian aid: water supply, sanitation and hygiene promotion; food security and nutrition; shelter, settlement and non-food items; and health action. The new edition of the Sphere Project's Handbook updates the qualitative and quantitative indicators and guidance notes and improves the overall structure and consistency of the text including a rewritten Humanitarian Charter, updated common standards, a stronger focus on protection and revised technical chapters.

Juvenile Firesetter Intervention Handbook Federal Emergency Management Agency 2013-03-16 This Juvenile Firesetter Intervention Handbook is designed to teach communities how to develop an effective juvenile firesetter intervention program

Nutritional Epidemiology Walter Willett 2013 Willett's Nutritional Epidemiology has become the foundation of this field. This new edition updates existing chapters and adds new ones addressing the assessment of physical activity, the role of genetics in nutritional epidemiology, and the interface of this field with policy.

Positive Psychological Approaches to Disaster Stefan E. Schulenberg 2020-02-21 Written by prominent proponents of disaster mental health and/or positive psychology, this comprehensive book examines disaster mental health and positive psychology in the context of natural and technological disasters. Chapters in the first section focus on applications of meaning and resilience in the area of disaster mental health, both serving as primary examples of applications of positive psychology and related frameworks. Later chapters focus more specifically on key aspects of disaster mental health, including the importance of preparedness, training, and special populations. Contributors consistently align their insights with positive psychological approaches, either by explicitly referencing their relevance or alluding less directly to themes in positive psychology. Among the topics discussed: The role of religion and spirituality in finding meaning after disasters Veterans and disaster response work Firefighters: an occupational case study of resilience Strategies for responding to adolescents following natural and technological disasters Effective crisis response for facilitating posttraumatic growth

Positive Psychological Approaches to Disaster: Meaning, Resilience, and Posttraumatic Growth is a significant and timely collection of research, representing an effort of internationally respected scholars in positive psychology and disaster mental health.

Theoretical Foundations of Health Education and Health Promotion Manoj Sharma 2012 "Introduces students to common theories from behavioral and social sciences that are currently being used in health education and promotion. Each discussion of theory is accompanied by a practical skill-building activity in the context of planning and evaluation and a set of application questions that will assist the student in mastering the application of the theory."--

Policing Democracy Mark Ungar 2020-03-03 Finally, Policing Democracy probes democratic politics, power relations, and regional disparities of security and reform to establish a framework for understanding the crisis and moving beyond it.

Origins of Phobias and Anxiety Disorders Michelle G. Craske 2003-11-13 Origins of Phobias and Anxiety Disorders

Human Security in Disease and Disaster Natasha Lindstaedt 2021-09-20 This timely new textbook lays bare the ways in which disease and disaster can turn politicians into global leaders or national liabilities. It explains the impact of crises on development and human security and explores how states and societies can respond more effectively. Written primarily for the student of politics, but also drawing from public health, public policy, and environmental studies, the book investigates the threats posed by disease and disasters, and demonstrates how states can shape the ways in which these crises unfold. Case studies include: • Diseases such as Covid-19 and Ebola • Natural disasters such as Typhoon Haiyan and the 2010 Haiti earthquake • Manmade disasters such as the Yemen and Congo civil wars or famine The book delves deep into how state response to these challenges can impact political and economic stability and ends by exploring the role played by international institutions and international cooperation in addressing common challenges. This introductory textbook is perfect for undergraduate and masters courses exploring the expanding politics and human security issues surrounding disease and disasters. It will also be of interest to think tanks and policy communities looking for fresh insights to bring into professional practice.

Risk-Taking in International Politics Rose McDermott 2001 Discusses the way leaders deal with risk in making foreign policy decisions

Psychological First Aid Leslie Snider 2011 This guide covers psychological first aid which involves humane, supportive and practical help to fellow human beings suffering serious crisis events. It is written for people in a position to help others who have experienced an extremely distressing event.

Methods for Evaluating Tobacco Control Policies IARC Working Group on Methods for Evaluating Tobacco Control Policies 2008 The "Handbook" covers how the effects of a tobacco control policy are determined, the core constructs for understanding how and why a given policy works, the potential moderator variables to consider when evaluating a given policy and the data sources that might be useful for evaluation. The "Handbook" includes logic models outlining relevant constructs for evaluating the effectiveness of policies on tobacco taxation, smoke-free environments, tobacco product regulations, limits on tobacco marketing communications, product labeling, anti-tobacco public communication campaigns and tobacco use cessation interventions.

Management of Acute Pulmonary Embolism Stavros V. Konstantinides 2007-12-31 This practical volume highlights traditional, novel, and evolving aspects of the diagnosis and treatment of pulmonary embolism (PE). The contributors comprise an international team of experts. Important aspects of diagnosis, risk stratification, and differential treatment of patients with PE are presented in a concise, yet comprehensive manner. Emphasis is placed on specific issues related to PE, including pregnancy, cancer, thrombophilia, and air travel.

Communication in Turbulent Times Marita Vos 2017-01-12 This book is characterised by a broad approach towards corporate communication, emphasising change and crisis. The focus is not on crises as an exceptional situation but rather on broader volatility in the environment. The purpose of this book is to increase the understanding of multi-stakeholder communication concerning organisational issues and crises. From the perspective of organisational management, this

book clarifies how communication contributes to organisational resilience—the ability to adapt to a changing environment and mitigate emergency crises. In today's world, change is not the exception but a constant presence. Moreover, issues and risks occur that may grow to become crises. Coping with change and unexpected events, is what the concept of 'resilience' is about. Organisational resilience is the basis for the long-term viability of organisations in a turbulent environment. Communication, in various ways, is a bridging activity that supports the capacity of the organisation to function despite risks and disruptive incidents.

Basic Issues in Police Performance 1982 Since the complexity of police services does not lend itself to standardized performance measures, measurement techniques should be designed to inform more about what police do and how they affect their communities. This report reviews conventional police measurement practices and offers ways to improve the management value of performance information. Traditional performance measurement has emphasized the measurement of individual departments' effectiveness in preventing crime. This approach fails to consider the broad range of other police duties, citizens' expectations of police, and how police activities produce social change. Police can be evaluated in terms of efficiency, effectiveness, equity, and accountability, but citizens disagree about which of these performance criteria are the most important because community/police problems are too diverse. Instead of developing uniform, inflexible performance standards to apply globally to entire departments, evaluators should ask more detailed questions about common police processes and their results. Sketchy knowledge of how policing works now produces many hypotheses, but rarely standards worthy of emulation. Evaluators should develop better theories about police functions, obtain more reliable data, and control data collection costs with the aid of police managers so that measures inform departmental policymakers. Tables, diagrams, and 197 references are given. Appendixes include police services study data and a list of problem codes.